

Refund Policy of tuition fees

Phoenix College refund policy is as below:

- * Fees will be refunded in full, if the student's application is declined by PC.
- * In the case where students attended the first class/session, No fees will be refunded.
- * In the case where student did not commence the course and notified the college prior to 48 hours of starting the class, no fees will be deducted and the paid fees will be refunded in full.
- * Where there are exceptional circumstances have taken place and student did not attend and couldn't give the 48hr notice due to the seriousness of the situation, we will refund the fees paid.
- * Once the student has commenced the course, fees will not be refunded.
- * Whilst completing our college application form you are confirming to abide by Refund Policy terms and conditions without exception.
- * Once the registration fees is paid to the relevant Awarding organisation (i.e.) City & Guilds, NCFE, Pearsons, OCN London, there will be No Refund.